



REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

Reference No. 21CRS00-04-1800

02 May 2021

PUBLIC ADVISORY


In compliance with the declaration placing the National Capital Region, Bulacan, Cavite, Laguna, and Rizal under Modified Enhanced Community Quarantine (MECQ) until 14 May 2021, the general public is hereby informed that the Philippine Statistics Authority (PSA) shall implement the following:

1. Civil Registration System (CRS) outlets located in areas placed under MECQ such as those in Metro Manila, Cavite, and Laguna shall be **OPEN ONLY TO THOSE WHO HAVE PRIOR APPOINTMENTS.** To be accommodated in these outlets, proof of prior appointment from the PSA-Query Verification Unit (QVU) email must be presented. Only requests for an appointment due to urgent matters or emergency cases identified in Attachment 1 shall be considered. A valid proof of emergency must be submitted through:
 - a. the following emails:

crs.qvu1@psa.gov.ph
crs.qvu2@psa.gov.ph
crs.qvu3@psa.gov.ph
 - b. telephone numbers **(02) 8461-0500 loc. 702 and 703.**
2. For transactions at the CRS Outlet in Trece Martires, Cavite, please contact the outlet directly through (046) 6862705 to schedule your appointment or coordinate through the Facebook Fan Page of PSA-Cavite.
3. The clients are encouraged to file their applications for Civil Registry Documents online via www.psaserbilis.com.ph or www.psa helpline.ph. Please be reminded that processing and delivery of documents to certain areas may take longer than scheduled because of the pandemic.

In addition, clients may also file their requests for copies of their civil registry documents in any of the authorized SM Mall Batch Request Entry Query System (BREQS) partners listed in Attachment 2.

Thank you for your understanding and continued cooperation.


DENNIS S. MAPA, Ph.D.
Undersecretary
National Statistician and Civil Registrar General

DNSLM/MBG/RCC

Attachments:

1. List of Emergency/Urgent Cases to be Accommodated
2. List of SM BREQS Partners Open to Walk-in Clients in NCR Plus Bubble



PSA Complex, East Avenue, Diliman, Quezon City, Philippines 1101
Telephone: (632) 8938-5267
www.psa.gov.ph