



Reference No.23CRS01-03-1390

04 April 2023

## **PUBLIC ADVISORY**

The **Philippine Statistics Authority (PSA) Civil Registry System (CRS) Outlet - Pasig City** will be **TEMPORARILY CLOSED** on **14 April 2023 (Friday) at 12:00 NOON** until **19 April 2023 (Wednesday) at 05:00 PM** in preparation for system enhancement.

The outlet operation is targeted to resume its operations on **20 April 2023 (Thursday)**.

Clients may still opt to avail of their Civil Registry Documents (CRDs) and Certifications through the following channels:

1. Book an appointment at any PSA CRS Outlet in Metro Manila (except PSA CRS Outlet - Pasig City) via **appointment.psa.gov.ph**.
2. PSA-authorized online channels:
  - a. PSA Serbilis (**psaserbilis.com.ph**)  
*\*Caters local and international requests for CRDs and Certifications*
  - b. PSA Helpline (**psahelpline.ph**)
3. Walk-in at any accredited Batch Request System (BREQS) partners at Local Government Units and SM Business Centers.

Thank you for understanding our efforts in enhancing our system to serve you better.

**DENNIS S. MAPA, Ph.D.**

Undersecretary

National Statistician and Civil Registrar General

MBG/TPK/CAO/JLT

