



Reference No.23CRS01-09-3572

06 September 2023

## PUBLIC ADVISORY

The Philippine Statistics Authority (PSA) informs the public that all Civil Registry System (CRS) Outlets nationwide are open to transacting clients from Mondays to Fridays only at **07:00AM to 04:00PM** or **08:00AM to 05:00PM** depending on its location.

Further, PSA CRS Outlets are **CLOSED** during Saturdays, Sundays, Holidays, and upon announcement of work suspension of Government Offices by the concerned Local Government Unit or the Office of the President.

Attached in Annex A is the schedule of operation of all PSA CRS Outlets nationwide. Contact information and address of the outlets are available at the PSA Website through <https://psa.gov.ph/directory>.

Queries on civil registration matters may be addressed through the Query Verification Unit at telephone number **(02) 8461-0500** local **808** and **813**, or through email at [crs.qvu1@psa.gov.ph](mailto:crs.qvu1@psa.gov.ph), [crs.qvu2@psa.gov.ph](mailto:crs.qvu2@psa.gov.ph), and [crs.qvu3@psa.gov.ph](mailto:crs.qvu3@psa.gov.ph).

For your information and guidance.

**CLAIRE DENNIS S. MAPA, PhD**  
Undersecretary  
National Statistician and Civil Registrar General

Attachment:

1. *Schedule of Operation of Philippine Statistics Authority Civil Registry System Outlets nationwide*



Management System  
ISO 9001:2015  
www.tuv.com  
ID 9109640991



PSA Complex, East Avenue, Diliman, Quezon City, Philippines 1101  
Telephone: (632) 8938-5267  
[www.psa.gov.ph](http://www.psa.gov.ph)

**ANNEX A**  
**Schedule of Operation of Philippine Statistics Authority**  
**Civil Registry System Outlets nationwide**

PSA CRS Outlet	Schedule of Outlet Operation	
	From	To
<b>Metro Manila</b>		
East Avenue, Quezon City	07:00AM	04:00PM
Pasig City	07:00AM	04:00PM
Makati City	07:00AM	04:00PM
Muntinlupa City	07:00AM	04:00PM
Parañaque City	07:00AM	04:00PM
Caloocan City	07:00AM	04:00PM
Valenzuela City	07:00AM	04:00PM
<b>Cordillera Administrative Region</b>		
Bangued, Abra	08:00AM	05:00PM
Baguio City	08:00AM	05:00PM
Tabuk, Kalinga	08:00AM	05:00PM
<b>Region I</b>		
San Nicolas, Ilocos Norte	08:00AM	05:00PM
Vigan City, Ilocos Sur	08:00AM	05:00PM
San Fernando City, La Union	08:00AM	05:00PM
Calasiao, Pangasinan	08:00AM	05:00PM
<b>Region II</b>		
Tuguegarao City, Cagayan	07:00AM	05:00PM
Bayombong, Nueva Vizcaya	07:30AM	05:00PM
Diffun, Quirino	08:00AM	05:00PM
<b>Region III</b>		
Baler, Aurora	08:00AM	05:00PM
Malolos City, Bulacan	08:00AM	05:00PM
Cabanatuan, Nueva Ecija	08:00AM	05:00PM
San Fernando City, Pampanga	07:30AM	05:00PM
Tarlac City, Tarlac	08:00AM	05:00PM
Olongapo City, Zambales	07:00AM	05:00PM
<b>CALABARZON</b>		
Lipa City, Batangas	07:30AM	05:00PM
Trece Martires City, Cavite	07:30AM	05:00PM
San Pablo City, Laguna	08:00AM	05:00PM
Lucena City, Quezon	08:00AM	05:00PM
Antipolo City, Rizal	07:00AM	04:00PM
<b>MIMAROPA</b>		
Calapan City, Oriental Mindoro	07:00AM	05:00PM
Puerto Princesa City, Palawan	07:30AM	05:00PM
Odiongan, Romblon	08:00AM	05:00PM
<b>Region V</b>		
Legazpi City, Albay	07:00AM	05:00PM
Naga City, Camarines Sur	07:00AM	05:00PM

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PSA CRS Outlet	Schedule of Outlet Operation	
	From	To
Virac, Catanduanes	07:00AM	04:00PM
Masbate City, Masbate	07:00AM	04:00PM
<b>Region VI</b>		
Kalibo City, Aklan	07:00AM	05:00PM
San Jose, Antique	07:30AM	04:30PM
Iloilo City, Iloilo	07:00AM	05:00PM
Bacolod City, Negros Occidental	07:00AM	05:00PM
Roxas City, Capiz	08:00AM	05:00PM
<b>Region VII</b>		
Tagbilaran City, Bohol	08:00AM	05:00PM
Cebu City, Cebu	07:00AM	05:00PM
Dumaguete City, Negros Oriental	07:00AM	05:00PM
<b>Region VIII</b>		
Borongan City, Eastern Samar	08:00AM	05:00PM
Tacloban City, Leyte	08:00AM	05:00PM
Catbalogan City, Samar	08:00AM	05:00PM
Maasin City, Southern Leyte	08:00AM	05:00PM
<b>Region IX</b>		
Zamboanga City	07:00AM	05:00PM
Dipolog City, Zamboanga del Norte	08:00AM	05:00PM
Pagadian City, Zamboanga del Sur	08:00AM	05:00PM
<b>Region X</b>		
Cagayan De Oro City	08:00AM	05:00PM
Iligan City	08:00AM	05:00PM
Malaybalay City, Bukidnon	08:00AM	05:00PM
Ozamiz City, Misamis Occidental	08:00AM	05:00PM
<b>Region XI</b>		
Davao City	07:00AM	04:00PM
Tagum City, Davao del Norte	08:00AM	05:00PM
<b>Region XII</b>		
General Santos City	08:00AM	05:00PM
Kidapawan, Cotabato	08:00AM	05:00PM
Koronadal City, South Cotabato	08:00AM	05:00PM
<b>Region XIII</b>		
Butuan City	08:00AM	05:00PM
Surigao City, Surigao del Norte	07:00AM	05:00PM
<b>Bangsamoro Autonomous Region in Muslim Mindanao</b>		
Cotabato City	07:30AM	04:30PM

