



REPUBLIC OF THE PHILIPPINES  
**PHILIPPINE STATISTICS AUTHORITY**

Reference No. 23CRS00-06-2481

23 June 2023

**PUBLIC ADVISORY**

This is to inform the general public, as well as all government and non-government organizations, about people and organizations that are illegally using the name of the Philippine Statistics Authority (PSA) to encourage customers to secure their services for simple and quick transactions when obtaining civil registry documents from PSA.

To prevent being defrauded by these dishonest people, the PSA reiterates its plea for the public to transact exclusively with its authorized partners, the PSA Serbilis and the PSA Helpline, through the websites **[www.serbilis.com](http://www.serbilis.com)** and **[www.psahelpline.ph](http://www.psahelpline.ph)**, respectively.

For more information and any updates, below are the PSA official social media accounts:

- PSA Official Facebook Account - **<https://www.facebook.com/PSAgovph>**
- PSA Official Twitter Account – **<https://twitter.com/PSAgovph>**
- PSA Serbilis Official Facebook - **<https://www.facebook.com/PSASerbilis.Official/>**
- PSA Helpline Official Facebook - **<https://www.facebook.com/PSAHelpline.ph>**

This warning is intended to inform our stakeholders and the broader public about the individuals' illicit transactions when they engage in or use such services. Falsifying official documents is illegal, and anyone found to have done so will face the appropriate punishment.

For your information and guidance.

**CLAIRE DENNIS S. MAPA, PhD**  
Undersecretary  
National Statistician and Civil Registrar General

*MBG/CBM/LCG*

*Attachment:*

- 1. Proposed Public Service Advertisement (Beware of Scammers)*



PSA Complex East Avenue, Quezon City, Philippines 1101  
Telephone: (632) 8938-5267  
[www.psa.gov.ph](http://www.psa.gov.ph)



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# NABIKTIMA KA NA BA?

## BEWARE OF SCAMMERS

Avoid Unauthorized and Illegal Online Assistance

PSA OFFICIAL  
Social Media Accounts:



/PSAgovph



@PSAgovph

**PSA SERBILIS**

<https://www.facebook.com/PSASerbilis.Official/>

**PSA Helpline.ph**

<https://www.facebook.com/PSAHelpline.ph>



*CS*  
[www.psa.gov.ph](http://www.psa.gov.ph)



Management  
System  
ISO 9001:2015



[www.tuv.com](http://www.tuv.com)  
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