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# LABSTAT Updates

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### Entry-Level Job Vacancies in 2011 (Second of a Series on Industrial Relations Practices)

This LABSTAT Updates, the second in a series on Industrial Relations Practices, is culled from the results of the 2011/2012 BLES Integrated Survey (BITS). The BITS covers agricultural and non-agricultural establishments employing 20 or more workers.

Specifically, this issue presents statistics on entry-level jobs and vacancies for entrylevel jobs for Calendar Year 2011. For purposes of this survey, entry-level jobs refer to starting positions in establishments which require little or no experience at all. The metadata and the statistical tables of the survey are posted at the BLES website.

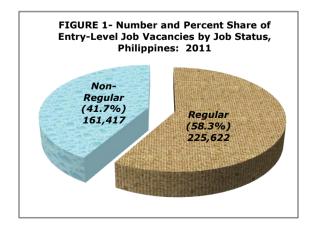
#### Almost half of total establishments in 2011 had entry-level jobs

- Of the total 26,377 establishments employing 20 or more workers in 48.4% 12,778 2011, or establishments had various entrylevel jobs. Nearly half of the establishments in the industry (49.0% or 3,202) and services sectors (48.6% or 9,262) had entry-level jobs. The agriculture sector had the least at 39.1%. (Table 1)
- Across industries, a sizable proportion of establishments with

entry-level iobs were in professional, scientific and (59.3%); technical activities administrative and support service activities (56.7%); construction (53.2%); accommodation and food service activities (53.0%); financial and insurance activities (52.7%); electricity, gas, steam and air conditioning (52.0%);supply mining and guarrying; and real estate activities at 51.5%, each.

## *Entry-level job vacancies reached 400,000; nearly half were regular positions*

- An aggregate of 387,039 entrylevel job vacancies were reported by estalishments in 2011. About three-fifths (58.3% or 225,622) of the entry-level vacancies were for regular positions while the rest were non-regular jobs. (Figure 1)
- Regular positions were prevalent in the services sector as it accounted for almost two-thirds (65.0%) of entry level jobs in the sector. (*Table 2*)



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Specifically, regular positions comprised the majority of the entry-level job vacancies in the following industries in the services sector: financial and insurance activities (95.2%); human health and social work activities except public health activities (86.0%); professional, scientific and technical activities (82.5%); repair of computers and personal and household goods and other personal service activities (79.6%);

administrative and support service activities (74.5%); and private education (72.6%).

 On the other hand, more than three-fifths (63.0%) or 57,200 out of the 90,736 entry-level job vacancies in the industry sector were non-regular jobs. These were prevalent in construction (79.8%); manufacturing (63.1%); and mining and quarrying (54.8%).

### *Three out of every four entry-level job vacancies were in the services sector*

- Notably, three out of every 4 entry-level job vacancies (74.5% or 288,498) were in the services sector. Of these, more than half were in the administrative and support service activities (56.1% or 161,916).
- The industry sector generated about one-fourth (23.4% or

90,736) of the total entry-level job vacancies. Large majority (89.2% or 80,980) of which came from the manufacturing industry.

• The agriculture sector had the least at only 2.0% (7,806) of total job vacancies.

#### Customer service clerks topped the list of the entry-level job vacancies

- Across occupation groups, customer service clerks ranked first with the most number of entry-level job vacancies at 144,632 (37.4% out of 387,039 total vacancies).
- Of this number, almost threefourths (72.6% or 105,017) were for customer service representatives/ associates in call centers. Other related occupations with considerable number of job openings included receptionists and information clerks (23,999); and cashiers and ticket clerks (10,714).
- Personal and protective service workers came far second with 42,994 (11.1%) entry-level job openings. These mainly include

service crew needed both in fastfood, and amusement centers (17,967); and in hotels and restaurants (12,531). Meanwhile, protective services workers posted a lesser number with 7,498 vacancies.

Also included in the top 10 were entry-level occupation other groups which reported relatively higher vacancies: office clerks 7.9%); (30,616 or machine operators and assemblers (28,930 7.5%); finance and sales or associate professionals (16,523 or 4.3%); laborers in mining, construction, manufacturing, transport and other laborers (15,802 4.1%); or physical, mathematical and engineering science professionals (15,636 or 4.0%); models, salespersons and demonstrators (14,209 or 3.7%);

other craft and related trades workers (13,740 or 3.6%); and stationary-plant and related operators (10,986 or 2.8%).

**FOR INQUIRIES** Regarding this report contact **Labor Relations Statistics Division** at 527-3000 local 319 (Telefax) Regarding other statistics and technical services contact **BLES Data Bank** at 527-9311 (Telefax) Or Write to BLES c/o **Data Bank**, 3/F DOLE Bldg., Gen. Luna St., Intramuros, Manilla, 1002 Fax: 527-5506 E-mail: bles\_lrsd@dole.gov.ph Website: http://www.bles.dole.gov.ph

### TABLE 1 - Number and Percent Share of Establishments With Entry-Level Jobs to Total Establishments Employing 20 or More Workers by Major Industry Group, Philippines: 2011

	Total	Establishments With Entry-Level Jobs		
MAJOR INDUSTRY GROUP	Establishments	Number	Percent Share to Total Establishments	
ALL INDUSTRIES	26,377	12,778	48.4	
Agriculture	800	313	39.1	
Agriculture, Forestry and Fishing	800	313	39.1	
Industry	6,533	3,202	49.0	
Mining and Quarrying	99	51	51.5	
Manufacturing	4,959	2,388	48.2	
Electricity, Gas, Steam and Air Conditioning Supply	377	196	52.0	
Water Supply; Sewerage, Waste	_			
Management and Remediation Activities	278	131	47.1	
Construction	820	436	53.2	
Services	19,045	9,262	48.6	
Wholesale and Retail Trade; Repair of				
Motor Vehicles and Motorcycles	5,606	2,543	45.4	
Transportation and Storage	986	302	30.6	
Accommodation and Food Service Activities	3,619	1,919	53.0	
Information and Communication	770	366	47.5	
Financial and Insurance Activities	1,006	530	52.7	
Real Estate Activities	524	270	51.5	
Professional, Scientific and Technical	0.40	004	50.0	
Activities Administrative and Support Service	642	381	59.3	
Activities	1,684	955	56.7	
Education Except Public Education	2,770	1,356	49.0	
Human Health and Social Work Activities	2,110	1,000	10.0	
Except Public Health Activities	815	399	49.0	
Arts, Entertainment and Recreation	253	105	41.5	
Repair of Computers and Personal and Service Activities	370	136	36.8	

Note: Details may not add up to totals due to rounding. Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.

	Total Job		Job Status			
	Vacancies		Regular		Non-Regular	
MAJOR INDUSTRY GROUP for En Lev Job		y- Percent	Number	Percent Share to Total Vacancies	Number	Percent Share to Total Vacancies
ALL INDUSTRIES	387,039	100.0	225,622	58.3	161,417	41.7
<b>Agriculture</b> Agriculture, Forestry and Fishing	<b>7,806</b> 7,806	<b>2.0</b> 2.0	<b>4,421</b> 4,421	<b>56.6</b> 56.6	<b>3,385</b> 3,385	<b>43.4</b> 43.4
Industry	90,736	23.4	33,535	37.0	57,200	63.0
Mining and Quarrying	783	0.2	354	45.2	429	54.8
Manufacturing	80,980	20.9	29,877	36.9	51,102	63.1
Electricity, Gas, Steam and Air Conditioning Supply	1,814	0.5	1,459	80.4	355	19.6
Water Supply; Sewerage, Waste						
Management and Remediation Activities	1,036	0.3	606	58.5	430	41.5
Construction	6,123	1.6	1,239	20.2	4,884	79.8
Services	288,498	74.5	187,666	65.0	100,833	35.0
Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles	43,231	11.2	17,000	39.3	26,230	60.7
Transportation and Storage	4,203	1.1	2,409	57.3	1,794	42.7
Accommodation and Food Service Activities	30,836	8.0	10,049	32.6	20,787	67.4
Information and Communication	7,456	1.9	4,956	66.5	2,499	33.5
Financial and Insurance Activities	7,760	2.0	7,388	95.2	372	4.8
Real Estate Activities	2,165	0.6	1,258	58.1	907	41.9
Professional, Scientific and Technical Activities	8,242	2.1	6,802	82.5	1,440	17.5
Administrative and Support Service Activities	161,916	41.8	120,635	74.5	41,281	25.5
Education Except Public Education	11,691	3.0	8,489	72.6	3,202	27.4
Human Health and Social Work Activities Except Public Health Activities	6,903	1.8	5,935	86.0	969	14.0
Arts, Entertainment and Recreation Repair of Computers and Personal and Household Goods; Other Personal	2,056	0.5	1,121	54.5	936	45.5
Service Activities	2,039	0.5	1,624	79.6	416	20.4

### TABLE 2 - Number and Percent Share of Regular and Non-Regular Job Vacancies for Entry-Level Jobs to Total Vacancies in Establishments Employing 20 or More Workers by Major Industry Group, Philippines: 2011

Note: Details may not add up to totals due to rounding. Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.

### TABLE 3 - Top Entry-Level Job Vacancies by Major and Specific OccupationGroup, Philippines: 2011

1.	Customer Service Clerks – 144,632
	Customer Service
	Representatives/Associates (In Call
	Centers) – 105,017
	<ul> <li>Receptionists and Information Clerks – 23,999</li> </ul>
	<ul> <li>Cashiers and Ticket Clerks – 10,714</li> </ul>
	Tellers and Other Counter Clerks –
	1,984
	<ul> <li>Debt Collectors and Related Workers – 1,863</li> </ul>
2.	
	Workers – 42,994
	Service Crew - Fastfood, Amusement,
	etc. – 17,967
	<ul> <li>Service Crew - Hotels and Restaurants – 12,531</li> </ul>
	Protective Services Workers Not
	Elsewhere Classified (Security Guards)
	– 7,498
	<ul> <li>Housekeepers and Related Workers – 1,354</li> </ul>
	Hairdressers, Barbers, Beauticians and
	Related Workers – 1,314
3.	Office Clerks – 30,616
	Other Office Clerks (Office Staff/Sales
	Utility Clerks) – 10,584
	<ul> <li>Stock Clerks – 7,610</li> </ul>
	<ul> <li>Accounting and Bookkeeping Clerks – 7,338</li> </ul>
	<ul> <li>Production Clerks– 1,781</li> </ul>
	<ul> <li>Data Entry Operators – 1,432</li> </ul>
	<ul> <li>Secretaries – 942</li> </ul>
4.	Machine Operators and Assemblers
	- 28,930
	Electrical Equipment Assemblers –
	5,117
	<ul> <li>Wood Products Machine Operators – 3,778</li> </ul>
	<ul> <li>Metal, Rubber and Plastic Products</li> </ul>
	Assemblers – 3,522
	<ul> <li>Electronic Equipment Assemblers –</li> </ul>
	2,478
	<ul> <li>Metal Finishing, Plating and Coating</li> </ul>
	Machine Operators – 2,117
	<ul> <li>Bleaching, Dyeing and Cleaning</li> </ul>
	Machine Operators – 2,112
	Plastic Product Machine Operators –     2 010
	<ul><li>2,010</li><li>Pharmaceutical and Toiletry Products</li></ul>
	<ul> <li>Pharmaceutical and Tolletry Products</li> <li>Machine Operators – 1,590</li> </ul>
	<ul> <li>Other Machine Operators and</li> </ul>
	Assemblers – 1,546
	Textile and Leather Products Machine
	Operators, NEC $- 1,142$
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5.	Finance and Sales Associate Professionals – 16,523
	Technical and Commercial Sales
	Representatives – 7,820
	Administrative Secretaries and Related
	Associate Professionals – 3,311
	Other Finance and Sales Associate
	Professionals – 2,702
6.	
	Manufacturing, Transport and Other Laborers – 15,802
	Hand Packers and Other Manufacturing
	Laborers – 10,094
	<ul> <li>Construction and Maintenance</li> </ul>
	Laborers: Roads, Dams and Similar
	Constructions – 2,482
	<ul> <li>Freight Handlers – 1,452</li> </ul>
L	<ul> <li>Assembling Laborers – 1,155</li> </ul>
7.	Physical. Mathematical and
	Engineering Science Professionals –
L	15,636
	Electronics and Communications
	Engineers – 3,401
	<ul> <li>Systems Analysts and Designers –</li> </ul>
	2,240
	<ul> <li>Mechanical Engineers – 1,511</li> </ul>
	<ul> <li>Industrial Engineers – 1,435</li> </ul>
	<ul> <li>Other Computer Professionals – 1,351</li> </ul>
	<ul> <li>Electrical Engineers – 1,331</li> </ul>
	<ul> <li>Computer Programmers – 1,131</li> </ul>
	<ul> <li>Computer Engineers and Related</li> </ul>
	Professionals – 861
	Civil Engineers – 845
8.	Models, Salespersons and
	Demonstrators – 14,209
	<ul> <li>Shop Salespersons and Demonstrators – 14,010</li> </ul>
9.	Other Craft and Related Trades
<u> </u>	Workers – 13,740
	Bakers, Pastry Cooks and Confectionary Makers, 9 138
	<ul> <li>Confectionery Makers – 9,138</li> <li>Textile, Leather and Related Pattern-</li> </ul>
	<ul> <li>Textile, Leather and Related Pattern- Makers and Cutters – 1,436</li> </ul>
	<ul> <li>Sewers, Embroiderers and Related</li> </ul>
	Workers – 1,425
	<ul> <li>Butchers, Fishmongers and Related</li> </ul>
	Food Preparers – 871
10.	
<b></b>	Operators – 10,986
	Automated Assembly-Line Operators –
	5,605
	Crushing, Grinding and Chemical-
	Mixing Machinery Operators – 1,945
	Papermaking Plant Operators – 973

# TABLE 3 - Top Entry-Level Job Vacancies by Major and Specific OccupationGroup, Philippines: 2011 (Cont'd)

11.	Physical Science and Engineering Technicians – 10,780
	• Computer Equipment Operators – 3,771
	<ul> <li>Other Physical Science and</li> </ul>
	Engineering Technicians – 1,425
	<ul> <li>Safety, Health and Quality Inspectors – 1,340</li> </ul>
	<ul> <li>Electrical Engineering Technicians – 1,205</li> </ul>
	<ul> <li>Mechanical Engineering Technicians – 1,144</li> </ul>
12.	Teaching Professionals – 8,701
	<ul> <li>College, University and Higher</li> </ul>
	Education Teaching Professionals – 3,204
	<ul> <li>General Secondary Teaching</li> </ul>
	Professionals – 2,746
	<ul> <li>General Elementary Teaching</li> </ul>
	Professionals – 1,693
	<ul> <li>Science and Mathematics Teaching</li> </ul>
	Professionals – 543

13.	Business Professionals – 7,757
	Other Business Professionals
	(Management Trainees) – 4,121
	<ul> <li>Accountants and Auditors – 2,290</li> </ul>
14.	Sales and Services Elementary
	Occupations - 6,144
	<ul> <li>Helpers and Cleaners in Offices,</li> </ul>
	Hotels and Other Establishments –
	2,395
	<ul> <li>Messengers, Package and Luggage</li> </ul>
	Porters and Deliverers – 1,270
	<ul> <li>Building Caretakers – 1,003</li> </ul>
15.	Metal, Machinery and Related
	Trades Workers – 5,155
	<ul> <li>Building and Related Electricians –</li> </ul>
	1,867
	<ul> <li>Welders and Flamecutters – 891</li> </ul>
	<ul> <li>Lineman, Line Installers and Cable</li> </ul>
	Splicers – 708