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## Entry-Level Job Vacancies in 2011 (Second of a Series on Industrial Relations Practices)


#### Abstract

This LABSTAT Updates, the second in a series on Industrial Relations Practices, is culled from the results of the 2011/2012 BLES Integrated Survey (BITS). The BITS covers agricultural and non-agricultural establishments employing 20 or more workers.

Specifically, this issue presents statistics on entry-level jobs and vacancies for entrylevel jobs for Calendar Year 2011. For purposes of this survey, entry-level jobs refer to starting positions in establishments which require little or no experience at all. The metadata and the statistical tables of the survey are posted at the BLES website.


## Almost half of total establishments in 2011 had entry-level jobs

- Of the total 26,377 establishments employing 20 or more workers in 2011, $48.4 \%$ or 12,778 establishments had various entrylevel jobs. Nearly half of the establishments in the industry (49.0\% or 3,202 ) and services sectors (48.6\% or 9,262 ) had entry-level jobs. The agriculture sector had the least at 39.1\%. (Table 1)
- Across industries, a sizable proportion of establishments with
entry-level jobs were in professional, scientific and technical activities (59.3\%); administrative and support service activities (56.7\%); construction (53.2\%); accommodation and food service activities (53.0\%); financial and insurance activities (52.7\%); electricity, gas, steam and air conditioning supply (52.0\%); mining and quarrying; and real estate activities at $51.5 \%$, each.


## Entry-level job vacancies reached 400,000; nearly half were regular positions

- An aggregate of 387,039 entrylevel job vacancies were reported by estalishments in 2011. About three-fifths $(58.3 \%$ or 225,622$)$ of the entry-level vacancies were for regular positions while the rest were non-regular jobs. (Figure 1)
- Regular positions were prevalent in the services sector as it accounted for almost two-thirds (65.0\%) of entry level jobs in the sector.

- Specifically, regular positions comprised the majority of the entry-level job vacancies in the following industries in the services sector: financial and insurance activities (95.2\%); human health and social work activities except public health activities (86.0\%); professional, scientific and technical activities (82.5\%); repair of computers and personal and household goods and other personal service activities (79.6\%);
administrative and support service activities (74.5\%); and private education (72.6\%).
- On the other hand, more than three-fifths (63.0\%) or 57,200 out of the 90,736 entry-level job vacancies in the industry sector were non-regular jobs. These were prevalent in construction (79.8\%); manufacturing (63.1\%); and mining and quarrying (54.8\%).


## Three out of every four entry-level job vacancies were in the services sector

- Notably, three out of every 4 entry-level job vacancies (74.5\% or 288,498 ) were in the services sector. Of these, more than half were in the administrative and support service activities (56.1\% or 161,916 ).
- The industry sector generated about one-fourth (23.4\% or
$90,736)$ of the total entry-level job vacancies. Large majority (89.2\% or 80,980 ) of which came from the manufacturing industry.
- The agriculture sector had the least at only $2.0 \%(7,806)$ of total job vacancies.


## Customer service clerks topped the list of the entry-level job vacancies

- Across occupation groups, customer service clerks ranked first with the most number of entry-level job vacancies at 144,632 (37.4\% out of 387,039 total vacancies).
- Of this number, almost threefourths ( $72.6 \%$ or 105,017 ) were for customer service representatives/ associates in call centers. Other related occupations with considerable number of job openings included receptionists and information clerks $(23,999)$; and cashiers and ticket clerks $(10,714)$.
- Personal and protective service workers came far second with 42,994 (11.1\%) entry-level job openings. These mainly include
service crew needed both in fastfood, and amusement centers $(17,967)$; and in hotels and restaurants $(12,531)$. Meanwhile, protective services workers posted a lesser number with 7,498 vacancies.
- Also included in the top 10 were other entry-level occupation groups which reported relatively higher vacancies: office clerks (30,616 or $7.9 \%$ ); machine operators and assemblers (28,930 or $7.5 \%$ ); finance and sales associate professionals (16,523 or 4.3\%); laborers in mining, construction, manufacturing, transport and other laborers (15,802 or 4.1\%); physical,
mathematical and engineering science professionals (15,636 or 4.0\%); models, salespersons and demonstrators (14,209 or $3.7 \%$ );
other craft and related trades workers (13,740 or $3.6 \%$ ); and stationary-plant and related operators (10,986 or $2.8 \%$ ).

TABLE 1 - Number and Percent Share of Establishments With Entry-Level Jobs to Total Establishments Employing 20 or More Workers by Major Industry Group, Philippines: 2011

| MAJOR INDUSTRY GROUP | Total Establishments | Establishments With Entry-Level Jobs |  |
| :---: | :---: | :---: | :---: |
|  |  | Number | Percent Share to Total Establishments |
| ALL INDUSTRIES | 26,377 | 12,778 | 48.4 |
| Agriculture | 800 | 313 | 39.1 |
| Agriculture, Forestry and Fishing | 800 | 313 | 39.1 |
| Industry | 6,533 | 3,202 | 49.0 |
| Mining and Quarrying | 99 | 51 | 51.5 |
| Manufacturing | 4,959 | 2,388 | 48.2 |
| Electricity, Gas, Steam and Air Conditioning Supply | 377 | 196 | 52.0 |
| Water Supply; Sewerage, Waste Management and Remediation Activities | 278 | 131 | 47.1 |
| Construction | 820 | 436 | 53.2 |
| Services | 19,045 | 9,262 | 48.6 |
| Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles | 5,606 | 2,543 | 45.4 |
| Transportation and Storage | 986 | 302 | 30.6 |
| Accommodation and Food Service Activities | 3,619 | 1,919 | 53.0 |
| Information and Communication | 770 | 366 | 47.5 |
| Financial and Insurance Activities | 1,006 | 530 | 52.7 |
| Real Estate Activities | 524 | 270 | 51.5 |
| Professional, Scientific and Technical Activities | 642 | 381 | 59.3 |
| Administrative and Support Service Activities | 1,684 | 955 | 56.7 |
| Education Except Public Education | 2,770 | 1,356 | 49.0 |
| Human Health and Social Work Activities Except Public Health Activities | 815 | 399 | 49.0 |
| Arts, Entertainment and Recreation | 253 | 105 | 41.5 |
| Repair of Computers and Personal and Service Activities | 370 | 136 | 36.8 |

Note: Details may not add up to totals due to rounding.
Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.

TABLE 2 - Number and Percent Share of Regular and Non-Regular Job Vacancies for Entry-Level Jobs to Total Vacancies in Establishments Employing 20 or More Workers by Major Industry Group, Philippines: 2011

| MAJOR INDUSTRY GROUP | Total Job Vacancies for EntryLevel Jobs | Percent | Job Status |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Regular |  | Non-Regular |  |
|  |  |  | Number | Percent <br> Share to <br> Total <br> Vacancies | Number | Percent <br> Share to Total Vacancies |
| ALL INDUSTRIES | 387,039 | 100.0 | 225,622 | 58.3 | 161,417 | 41.7 |
| Agriculture | 7,806 | 2.0 | 4,421 | 56.6 | 3,385 | 43.4 |
| Agriculture, Forestry and Fishing | 7,806 | 2.0 | 4,421 | 56.6 | 3,385 | 43.4 |
| Industry | 90,736 | 23.4 | 33,535 | 37.0 | 57,200 | 63.0 |
| Mining and Quarrying | 783 | 0.2 | 354 | 45.2 | 429 | 54.8 |
| Manufacturing | 80,980 | 20.9 | 29,877 | 36.9 | 51,102 | 63.1 |
| Electricity, Gas, Steam and Air Conditioning Supply | 1,814 | 0.5 | 1,459 | 80.4 | 355 | 19.6 |
| Water Supply; Sewerage, Waste Management and Remediation Activities | 1,036 | 0.3 | 606 | 58.5 | 430 | 41.5 |
| Construction | 6,123 | 1.6 | 1,239 | 20.2 | 4,884 | 79.8 |
| Services | 288,498 | 74.5 | 187,666 | 65.0 | 100,833 | 35.0 |
| Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles | 43,231 | 11.2 | 17,000 | 39.3 | 26,230 | 60.7 |
| Transportation and Storage | 4,203 | 1.1 | 2,409 | 57.3 | 1,794 | 42.7 |
| Accommodation and Food Service Activities | 30,836 | 8.0 | 10,049 | 32.6 | 20,787 | 67.4 |
| Information and Communication | 7,456 | 1.9 | 4,956 | 66.5 | 2,499 | 33.5 |
| Financial and Insurance Activities | 7,760 | 2.0 | 7,388 | 95.2 | 372 | 4.8 |
| Real Estate Activities | 2,165 | 0.6 | 1,258 | 58.1 | 907 | 41.9 |
| Professional, Scientific and Technical Activities | 8,242 | 2.1 | 6,802 | 82.5 | 1,440 | 17.5 |
| Administrative and Support Service Activities | 161,916 | 41.8 | 120,635 | 74.5 | 41,281 | 25.5 |
| Education Except Public Education | 11,691 | 3.0 | 8,489 | 72.6 | 3,202 | 27.4 |
| Human Health and Social Work Activities Except Public Health Activities | 6,903 | 1.8 | 5,935 | 86.0 | 969 | 14.0 |
| Arts, Entertainment and Recreation | 2,056 | 0.5 | 1,121 | 54.5 | 936 | 45.5 |
| Repair of Computers and Personal and Household Goods; Other Personal Service Activities | 2,039 | 0.5 | 1,624 | 79.6 | 416 | 20.4 |

Note: Details may not add up to totals due to rounding.
Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.

TABLE 3 - Top Entry-Level Job Vacancies by Major and Specific Occupation Group, Philippines: 2011

1. Customer Service Clerks - 144,632

- Customer Service Representatives/Associates (In Call Centers) - 105,017
- Receptionists and Information Clerks 23,999
- Cashiers and Ticket Clerks - 10,714
- Tellers and Other Counter Clerks 1,984
- Debt Collectors and Related Workers 1,863

2. Personal and Protective Service Workers - 42,994

- Service Crew - Fastfood, Amusement, etc. - 17,967
- Service Crew - Hotels and Restaurants - 12,531
- Protective Services Workers Not Elsewhere Classified (Security Guards) - 7,498
- Housekeepers and Related Workers 1,354
- Hairdressers, Barbers, Beauticians and Related Workers - 1,314

3. Office Clerks - 30,616

- Other Office Clerks (Office Staff/Sales Utility Clerks) - 10,584
- Stock Clerks - 7,610
- Accounting and Bookkeeping Clerks 7,338
- Production Clerks-1,781
- Data Entry Operators - 1,432
- Secretaries - 942

4. Machine Operators and Assemblers - 28,930

- Electrical Equipment Assemblers 5,117
- Wood Products Machine Operators 3,778
- Metal, Rubber and Plastic Products Assemblers - 3,522
- Electronic Equipment Assemblers 2,478
- Metal Finishing, Plating and Coating Machine Operators - 2,117
- Bleaching, Dyeing and Cleaning Machine Operators - 2,112
- Plastic Product Machine Operators 2,010
- Pharmaceutical and Toiletry Products Machine Operators - 1,590
- Other Machine Operators and Assemblers - 1,546
- Textile and Leather Products Machine Operators, NEC - 1,142


## 5. Finance and Sales Associate Professionals - 16,523

- Technical and Commercial Sales Representatives - 7,820
- Administrative Secretaries and Related Associate Professionals - 3,311
- Other Finance and Sales Associate Professionals - 2,702

6. Laborers in Mining, Construction, Manufacturing, Transport and Other Laborers - 15,802

- Hand Packers and Other Manufacturing Laborers - 10,094
- Construction and Maintenance Laborers: Roads, Dams and Similar Constructions - 2,482
- Freight Handlers - 1,452
- Assembling Laborers - 1,155

7. Physical. Mathematical and Engineering Science Professionals 15,636

- Electronics and Communications Engineers - 3,401
- Systems Analysts and Designers 2,240
- Mechanical Engineers - 1,511
- Industrial Engineers - 1,435
- Other Computer Professionals - 1,351
- Electrical Engineers - 1,331
- Computer Programmers - 1,131
- Computer Engineers and Related Professionals - 861
- Civil Engineers - 845

8. Models, Salespersons and Demonstrators - 14,209

- Shop Salespersons and Demonstrators - 14,010

9. Other Craft and Related Trades Workers - 13,740

- Bakers, Pastry Cooks and Confectionery Makers - 9,138
- Textile, Leather and Related PatternMakers and Cutters - 1,436
- Sewers, Embroiderers and Related Workers - 1,425
- Butchers, Fishmongers and Related Food Preparers - 871

10. Stationary-Plant and Related Operators - 10,986

- Automated Assembly-Line Operators 5,605
- Crushing, Grinding and ChemicalMixing Machinery Operators - 1,945
- Papermaking Plant Operators - 973

TABLE 3 - Top Entry-Level Job Vacancies by Major and Specific Occupation Group, Philippines: 2011 (Cont'd)

## 11. Physical Science and Engineering Technicians - 10,780

- Computer Equipment Operators - 3,771
- Other Physical Science and

Engineering Technicians - 1,425

- Safety, Health and Quality Inspectors 1,340
- Electrical Engineering Technicians 1,205
- Mechanical Engineering Technicians 1,144

12. Teaching Professionals - 8,701

- College, University and Higher Education Teaching Professionals 3,204
- General Secondary Teaching Professionals - 2,746
- General Elementary Teaching Professionals - 1,693
- Science and Mathematics Teaching Professionals - 543

13. Business Professionals - 7,757

- Other Business Professionals (Management Trainees) - 4,121
- Accountants and Auditors - 2,290

14. Sales and Services Elementary Occupations - 6,144

- Helpers and Cleaners in Offices, Hotels and Other Establishments 2,395
- Messengers, Package and Luggage Porters and Deliverers - 1,270
- Building Caretakers $-1,003$

15. Metal, Machinery and Related Trades Workers - 5,155

- Building and Related Electricians 1,867
- Welders and Flamecutters - 891
- Lineman, Line Installers and Cable Splicers - 708

