# SPECIAL RELEASE 

## 2019 Annual Survey of Philippine Business and Industry Administrative and Support Service Activities Sector Preliminary Results

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Table A. Summary Statistics for Administrative and Support Service Activities Sector: Philippines, 2019

| Particulars | 2019 |
| :--- | ---: |
| Number of Establishments | 6,481 |
| Employment | $1,310,113$ |
| Average Number of Workers per Establishment | 202 |
| Compensation (in thousand pesos) | $459,133,289$ |
| Average Annual Compensation (in pesos) | 350,913 |
| Revenue (in thousand pesos) | $910,581,611$ |
| Expense (in thousand pesos) | $823,470,826$ |
| Revenue per Expense Ratio | 1.11 |
| Subsidies (in thousand pesos) | 282,730 |

Source: Philippine Statistics Authority, 2019 ASPBI (Preliminary Results)

Activities of employment placement agencies industry group had the highest share to the total number of establishments

The preliminary results of the Annual Survey of Philippine Business and Industry (ASPBI) showed that a total of 6,481 establishments in the formal sector of the economy were engaged in administrative and support service activities in 2019. (Tables A and 1, Figure 1)

Among industry groups, activities of employment placement agencies led the sector with 1,752 establishments (27.0\%) of the total. This was followed by call centers and other related activities with



1,093 establishments (16.9\%) and private security activities with 770 establishments (11.9\%). (Table 1 and Figure 1)

Figure 1. Percentage Distribution of Administrative and Support Service Activities Sector by Industry Group: Philippines, 2019


Note: Details may not add-up to total due to rounding
Source: Philippine Statistics Authority, 2019 ASPBI (Preliminary Results)

## Call centers and other related activities industry group employed the highest number of workers

The total number of workers hired by the sector reached $1,310,113$ in 2019. Of the total, $1,308,397$ workers ( $99.9 \%$ ) were paid employees, while the remaining were working owners and unpaid workers. (Table 1)

Among industry groups, call centers and other related activities employed the highest number of workers of 651,733 (49.7\%). Temporary employment agency activities followed with 343,919 workers (26.3\%). Private security activities came in third with 151,979 workers (11.6\%). (Table 1 and Figure 2)

Figure 2. Distribution of Employment for Administrative and Support Service Activities Sector by Industry Group: Philippines, 2019


Note: Details may not add-up to total due to rounding
Source: Philippine Statistics Authority, 2019 ASPBI (Preliminary Results)

The sector recorded an average of 202 workers per establishment in 2019. (Tables A and 2)

Other human resources provision activities, temporary employment agency activities, and call centers and other related activities, surpassed the sector's average of 202 workers per establishment with 950, 604, and 596 workers per establishment, respectively. (Table 2)

## Call centers and other related activities industry group paid the highest average annual compensation

In 2019, the sector paid a total compensation of PhP 459.13 billion to its employees. This translates to an average annual compensation of PhP 350.91 thousand per paid employee. (Tables 1 and 2)

Among the industry groups, call centers and other related activities paid the highest average annual compensation of PhP 543.37 thousand per paid employee. Other reservation service and related activities followed, with PhP 395.61 thousand per paid employee. Activities of employment
placement agencies came in third with PhP 345.38 thousand per paid employee. (Table 2 and Figure 3)

Figure 3. Average Annual Compensation of Paid Employees for Top Five Industries of Administrative and Support Service Activities Sector by Industry Group: Philippines, 2019


Source: Philippine Statistics Authority, 2019 ASPBI (Preliminary Results)

## Call centers and other related activities industry contributed the highest share to total revenue and expense

The total revenue generated by the sector reached PhP 910.58 billion and the total expense incurred was PhP 823.47 billion in 2019. (Tables A and 1, and Figure 1)

By industry group, call centers and other related activities contributed the highest share of total revenue with PhP 622.80 billion (68.4\%) and shared the highest total expense of PhP 553.19 billion (67.2\%). (Table 1 and Figure 4)


Figure 4. Total Revenue and Expense for Administrative and Support Service Activities Sector by Industry Group: Philippines, 2019


Note: Details may not add up to total due to rounding
Source: Philippine Statistics Authority, 2019 ASPBI (Preliminary Results)

## Security systems service activities registered the highest return

The revenue generated per peso expense by the sector stood at 1.11 in 2019. Among the industries, security systems service activities recorded the highest revenue per peso expense of 1.60. Investigation activities followed with revenue per peso expense of 1.33. Organization of conventions and trade shows activities came in third with revenue per peso expense of 1.32. (Table 2)

## Subsidies from the government amounted to PhP 282.73 million

Total subsidies received by the sector from the government amounted to PhP 282.73 million in 2019. Call centers and other related activities industry received most of the total subsidies which amounted to Php 274.55 million. (Tables A and 1)


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